



RetailROI SuperSaturday

Saturday, January 13, 2024 • 7:30am-2:00pm

Celebrating our 15th year, RetailROI is once again bringing together retail's most prominent thinkers for revealing discussions on retail technology. Join us on Saturday and you will also change the world for a child.

Registration is free to retailers.

Since inception the sponsorships for SuperSaturday have helped over 325,000 children!



Live and In-Person

Darryl McDaniels
Rock and Roll Hall of Fame
Run-DMC



Ben Pivar SVP/CIO *Carter's*



John Phillips SVP Customer Supply Chain & Go-to-Market Pepsico



Nicole Taylor Executive Director **CFK**



Vicki Cantrell CEO Vendors in Partnership



Giancarlo
Fiorancio
VP Store &
Omnichannel
Technology
Dollar Tree



Cindy LincksVP Operations **KULE**



Kevin ErtellFmr VP Global
Operations **NIKE**



Jenna Posner Chief Digital Officer Solo Brands



Michael Martin EVP Elior North America

SuperSaturday 2024 Agenda

7:30am	Registration Open/Breakfast Networking
8:15am	Program Start/Housekeeping
8:30am - 9:00am	State of the Store We have persistent staffing shortages, increasing amount of products locked up due to theft, and huge growth in Ship from Store or BOPIS fulfillment. What are best practices to fix or optimize these issues. Marie Driscoll - CFA, Driscoll Associates Giancarlo Fiorancio - VP Store & Omnichannel Technology, Dollar Tree Ben Pivar - SVP/CIO, Carter's John Phillips - SVP Customer Supply Chain & Go-to-Market, Pepsico
9:00am - 9:15am	RetailROI Overview
9:15am - 9:45am	Practical AI – Real Life Case Studies of AI/ML and Generative AI Impact for Retail Jose Luis Ortiz – Head of Sales Retail and CPG, Microsoft Michael Martin – EVP, Elior North America Jose Deepak – Global Head of One Demand Data & Analytics Solutions, MARS
9:45am - 10:35am	1:1 Networking Meetings/Morning Break Networking Tables: Group 1 – Sponsors and Retailers Only 1:1 Meetings for Retailers/Sponsors – Scheduled by RetailROI Networking with Charities/Trip Signups – All others
10:40am - 11:10am	Charity Keynote – Darryl McDaniels – RunDMC
11:10am – 11:40am	The Forgotten First Responders – Introducing Socialite Program – How you and your company can make a difference Nicole Taylor - Executive Director, CFK Greg Buzek- President, IHL Group and RetailROI
11:40am – 11:55am	Next Generation AI Fireside chat on the latest tangible examples with Generative AI and real results being obtained. Pamela Maynard – CEO, Avanade
11:55am - 12:10pm	ROI Bobblehead awards – Randy Cucerzan, Vice President, RetailROI
12:10pm - 1:00pm	Lunch - Networking Breakouts Networking Tables: Group 2 – Group 2 Sponsors and Retailers Only Networking with Charities/Trip Signups – All others
1:00pm – 1:30pm	Building Better Teams – In a tough labor market for retailers, see how top retailers are attracting and retaining top talent through better teamwork. Liza Amlani - Principal & Founder, Retail Strategy Group Kevin Ertell – Former VP Global Operations, NIKE Jenna Posner - Chief Digital Officer, Solo Brands
1:30pm – 1:50pm	Fearless Technology Predictions for 2024 and Beyond Cindy Lincks – VP Operations, Kule Lee Holman – Analyst, IHL Group
1:50pm – 2:00pm	Wrap up and Close - Winners from Drawings, End of Main Session

https://www.retailroi.org/supersaturday



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